

Transportation Operations

The Operations Division of the DPW Office of Transportation is responsible for monitoring, operating, and maintaining the city's traffic control devices and systems; streetlights to promote the safe, efficient, and environmentally sensitive movement of vehicular and pedestrian traffic, and maintaining the public right of way.

Maintenance

The Maintenance Section provides quality maintenance and construction services for asphalt/concrete streets, unpaved streets, curbs, sidewalks, driveways, bridges, street signs, marking and traffic signals throughout the city.

Street Lights

Street lights on metal poles and decorative street lamps in some instances belong to the City. Street lights on wood poles belong to Georgia Power. Residents may report outages or other street light concerns related to City owned street lights to DPW Customer Service at 404.330.6333 or via email to: publicworks@atlantaga.gov. Outages on wood poles may be reported to 1-888-891-0938.

Street Light Maintenance & Repair

Street Light Operations

The Office of Transportation is responsible for overseeing and maintaining the city's street network. This office includes traffic engineering, street operations, on-street parking management, traffic signals, street signs, street maintenance, capital projects, and street light operations.

Street lights within the City of Atlanta limits are divided into three categories:

1. Georgia Power Leased Street Lights (36,633) - Wooden Poles, Fiber Glass Poles and some Transformer Base Poles.
2. City of Atlanta's owned Surface Street Lights (7,887) - Transformer Base Poles and the City of Atlanta's type "A" and "C" street lights.
3. Freeway/Interstate Lights – (6,352) Cobra head lights with aluminum poles and Transformer Base Poles on the "freeway" on and off ramps.

Note: The City of Atlanta is responsible for maintaining all street lights except for those on wooden poles as those are owned and maintained by Georgia Power.

Repair

- The Georgia Power Company leased lights repairs are handled either by given the citizen Georgia Power Company's toll free repair telephone number (1-888-660-5890) to call directly or by faxing to Georgia Power Company completed RFS form to (678-623-6112)
- City of Atlanta's owned street lights and Freeway lights repairs are handled by calling the City of Atlanta Department of Public Works at (404-330-6333) or via email to: publicworks@atlantaga.gov.

Community Partnerships

The City of Atlanta can facilitate a meeting with a Georgia Power to discuss options and recommendations for private/community partnerships. A formal written request should be submitted to the Department of Public Works-Office of Transportation, Attention: Street Light Maintenance Division, 55 Trinity Avenue, Suite 4800, Atlanta, GA 30303.

Street Resurfacing & LMIG Program

Street Resurfacing & LMIG Program

Street resurfacing season in Atlanta, begins in March. Each year the Georgia Department of Transportation (GDOT) notifies all local governments of the upcoming "Local Maintenance Improvement Grant" (LMIG) program, if funding is made available. GDOT selects projects based on available dollars on the local level and state level for that fiscal year, July 1st through April 30th.

The City of Atlanta makes a determination of street resurfacing projects based on a priority rating system that considers the age and overall condition of the street. The priority list is developed in anticipation of possible funding. The project list may be altered depending upon costs, other construction activity (i.e. utility work) or weather.

Resurfacing will take place in various areas around the city between the hours of 9:00 am and 5:00 pm. Local traffic access will be maintained for the duration. We will notify property owners in these areas of the construction. Emergency "No Parking" signs will be placed along the project areas 24-48 hours prior to resurfacing. Please encourage constituents to honor the "No Parking" signs so we may work efficiently.

As with all construction, weather impacts may occur causing us to alter the schedule as needed. For questions concerning impact to the right-of-way fronting specific properties or concerns during the construction, please dial 311 or visit atl311.com.