



## FREQUENTLY ASKED QUESTIONS WHEN RESERVING A COURT FOR TENNIS OR PICKLEBALL

(only applies to courts not located at a City of Atlanta Tennis Center)

1. Are reservations required for tennis or pickleball courts at City of Atlanta parks?  
No. Patrons may use courts on a first come, first served basis. However, if a patron has reserved the court in advance, play must end to allow the permitted customer use of the reserved court. For this reason, the department strongly recommends reserving courts in advance.
2. What platform should I use to make reservations?  
To reserve courts (NOT located at a City of Atlanta Tennis Center), patrons may log on to [www.atlantaga.gov/iparcs](http://www.atlantaga.gov/iparcs) to create a profile and reserve a court.
3. Can I reserve a court and play same day?  
No. At non COA Tennis Center courts, reserved must be made at least three days in advance. You will receive an approval via email from Iparcs if the requested time/day is available.
4. If I want to reserve courts for a later time, how far in advance can I reserve?  
Reservations can be made up to 90 days in advance for courts at a non COA Tennis Center.
5. Is it possible to reserve more than one court?  
Yes, more than one court may be reserved at non COA Tennis Centers only.
6. Will I receive a refund if it rains the day of reservation?  
Yes. However, you must submit the request in writing within 24 hours of the date of reservation. Send your request to [parksreservationist@atlantaga.gov](mailto:parksreservationist@atlantaga.gov).
7. Can I change my reservation without penalty if plans change?  
Yes, you may change the date or time of reservation by emailing your request to [parksreservationist@atlantaga.gov](mailto:parksreservationist@atlantaga.gov) for an available day and time.

For additional questions or for assistance, contact one of our friendly customer service representatives Monday – Friday, 8:30 a.m. to 5:00 p.m. at 404.546.6757. Press option 0.