

# HOW TO LOG IN or RESET YOUR PASSWORD

**For Technical and Non-Technical Issues**

Contact **ATL311.com** or **404-546-0311** to create a case.




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# HOW TO LOG IN or RESET YOUR PASSWORD


1. To log in, click **Login or Register** from the center of the home page or top right corner of the page.


# HOW TO LOG IN or RESET YOUR PASSWORD (cont'd)


2. Enter the email address used to register the associated account.
3. Click **Next**




Sign in to community access services.

 [Sign in with Google](#)


 [Sign in with Apple](#)

 [Sign in with Microsoft](#)

 [Sign in with Facebook](#)

OR

Email address

 This field cannot be left blank

☐ Keep me signed in


**Next**

[Unlock account?](#)


[Help](#)

Don't have an account? [Sign up](#)


4. Verify your account by selecting **Email** or **Password**. If selecting email, a verification code will be sent to the email address associated with the account. If selecting password, enter the password registered with the associated account.




Verify It's you with a security method

 oledivaladymae@gmail.com

Select from the following options

 Email  
o\*\*\*e@gmail.com **Select**

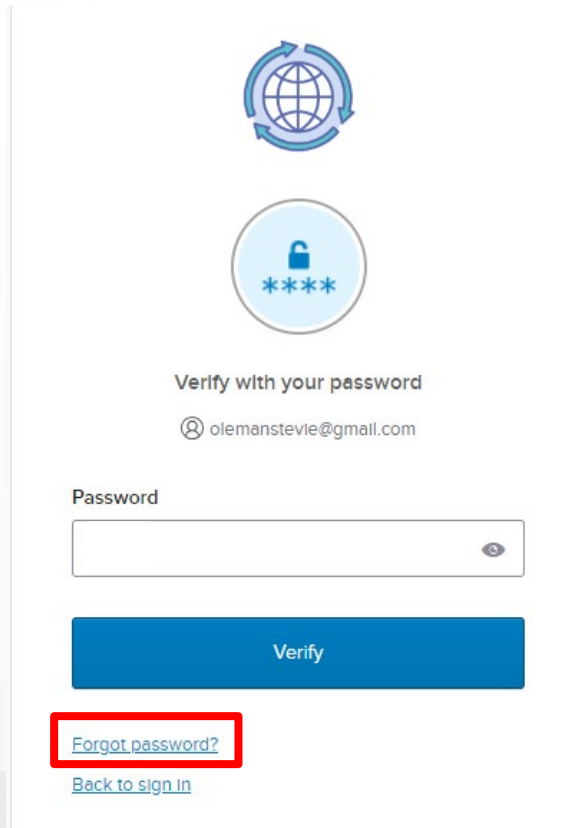
 Password **Select**

[Back to sign in](#)

# HOW TO LOG IN or RESET YOUR PASSWORD (cont'd)

5. If you forgot the password, follow these steps:  
Enter the Password associated with your current ATLCORE account.

a. Click **Forgot password?**



The screenshot shows a mobile app interface for password verification. At the top is a blue circular icon with a globe and arrows. Below it is a blue circular icon with a padlock and five asterisks. The text "Verify with your password" is centered, followed by the email address "olemanstevie@gmail.com" with a user icon. A "Password" label is above a text input field with a toggle eye icon. Below the input field is a blue "Verify" button. At the bottom, the link "Forgot password?" is highlighted with a red rectangle, and "Back to sign in" is below it.

Verify with your password

olemanstevie@gmail.com

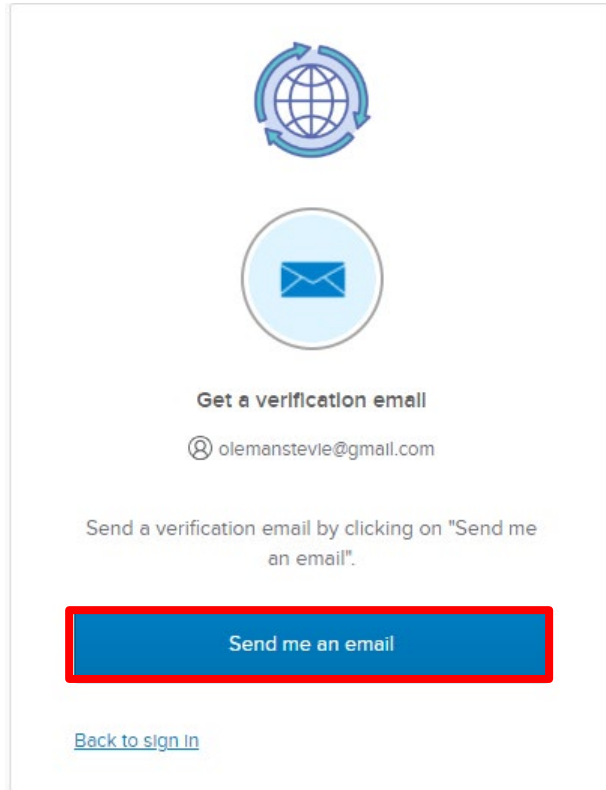
Password

Verify

[Forgot password?](#)

[Back to sign in](#)

# HOW TO LOG IN or RESET YOUR PASSWORD (cont'd)



The screenshot shows a web form for requesting a verification email. At the top is a circular icon with a globe and arrows. Below it is a circular icon with an envelope. The text 'Get a verification email' is centered. Underneath is a text input field containing the email address 'olemanstevie@gmail.com'. Below the input field is a line of text: 'Send a verification email by clicking on "Send me an email"'. At the bottom of the form is a blue button with the text 'Send me an email', which is highlighted with a red rectangular border. At the very bottom is a link that says 'Back to sign in'.

6. Click **Send me an email**.

7. The system will send an email to the email address entered with instructions on how to create a new password.

8. Log in to your email account to retrieve the email with instructions. (Remember to check your Junk/SPAM folder if necessary. For Gmail account holders, the email may be in your **Promotions** folder)

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