

HOW TO LOG IN or RESET YOUR PASSWORD

For Technical and Non-Technical Issues

Contact **ATL311.com** or **404-546-0311** to create a case.



HOW TO LOG IN or RESET YOUR PASSWORD

RESURGENS
CITY OF ATLANTA

ATLCORE
BUSINESS LICENSING & PERMITTING PORTAL

REVIEW before you RENEW
2024 Annual Business License Season is Coming

Click Here

Home Before You Get Started Apply (NEW Business) Renew Pay Invoices Map Search Calendar

NEW 2024 Business License Requirement for Renewals: Financial Documents are now required to support reported annual Gross Receipts.

Welcome to the City of Atlanta Self Service

Helpful Guides

BUSINESS LICENSE RENEWALS
DID YOU KNOW?
2024 GENERAL BUSINESS LICENSE RENEWALS - BEGINNING JANUARY 2, 2024
FAILURE TO RENEW BY FEBRUARY 15, 2024, WILL RESULT IN A \$500 PENALTY
FAILURE TO PAY BY APRIL 1, 2024, WILL RESULT IN A 10% PENALTY & 1.5% INTEREST ASSESSMENT ON UNPAID PRINCIPAL
Business licenses are valid from January 1 through December 31 of year issued.

NEW IN 2024
Before you get started

new
2024 Renewal Requirement:
Financial Documents are now required to support annual reported Gross Receipts.

Pre-Zoning Check
Find out if your business location is within the City of Atlanta.

Login or Register
Login to an existing or create a new account. You can also find help if you forgot your login information.

Pay Invoice with Debit/Credit Card
Click here to pay invoices.

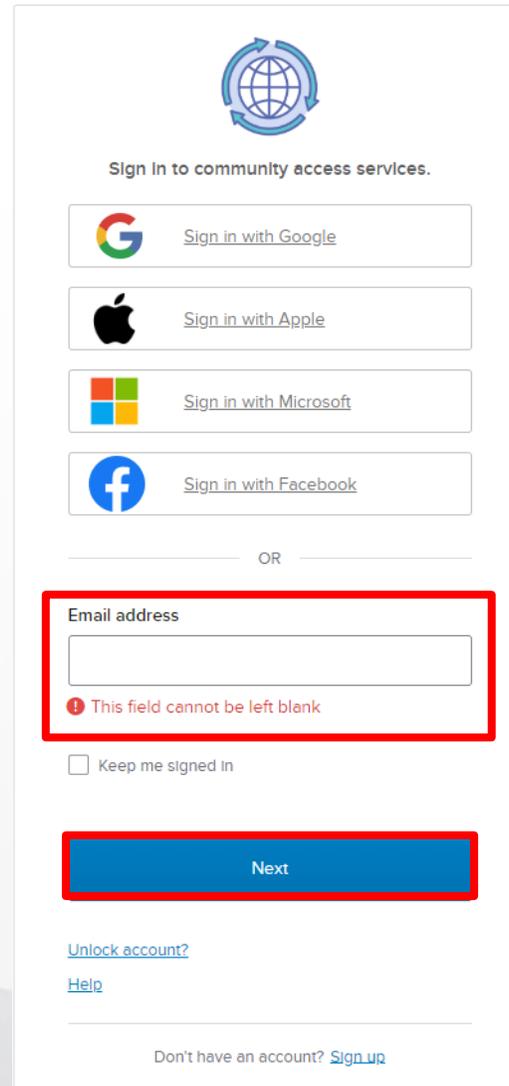
Pay Invoice via Lockbox
Click here to pay individual invoices by mail.

Login or Register

1. To log in, click **Login or Register** from the center of the home page or top right corner of the page.

HOW TO LOG IN or RESET YOUR PASSWORD (cont'd)

2. Enter the email address used to register the associated account.
3. Click **Next**



Sign in to community access services.

[Sign in with Google](#)

[Sign in with Apple](#)

[Sign in with Microsoft](#)

[Sign in with Facebook](#)

OR

Email address

ⓘ This field cannot be left blank

Keep me signed in

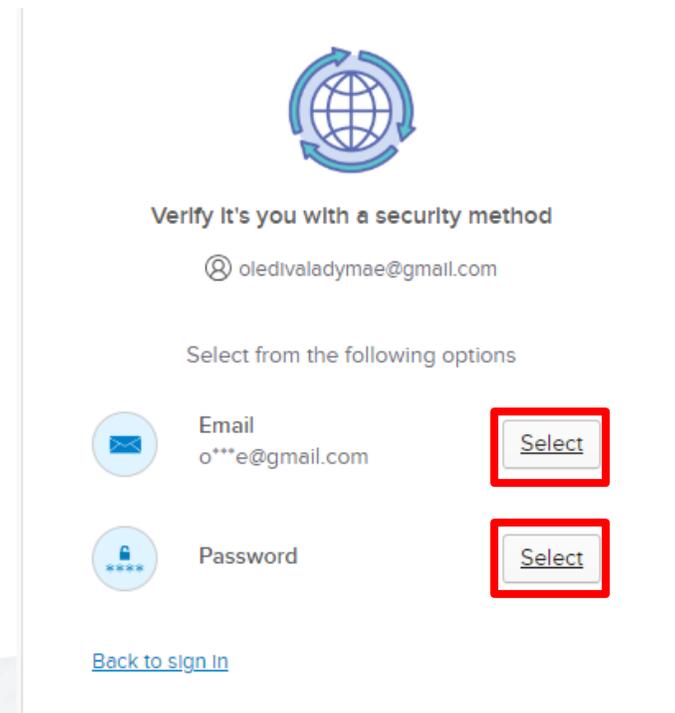
[Next](#)

[Unlock account?](#)

[Help](#)

Don't have an account? [Sign up](#)

4. Verify your account by selecting **Email** or **Password**. If selecting email, a verification code will be sent to the email address associated with the account. If selecting password, enter the password registered with the associated account.



Verify it's you with a security method

 oledivaladymae@gmail.com

Select from the following options

 Email
o***e@gmail.com [Select](#)

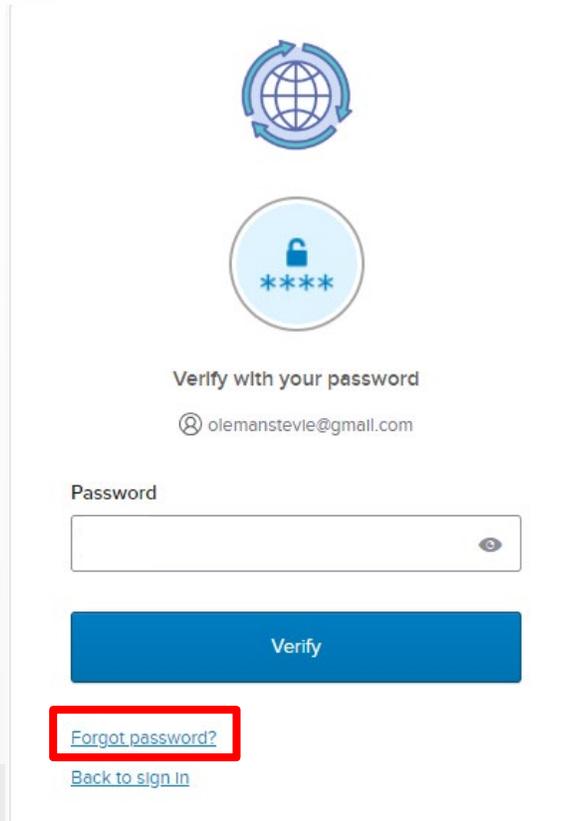
 Password [Select](#)

[Back to sign in](#)

HOW TO LOG IN or RESET YOUR PASSWORD (cont'd)

5. If you forgot the password, follow these steps:
Enter the Password associated with your current ATLCORE account.

a. Click **Forgot password?**



Verify with your password

olemanstevie@gmail.com

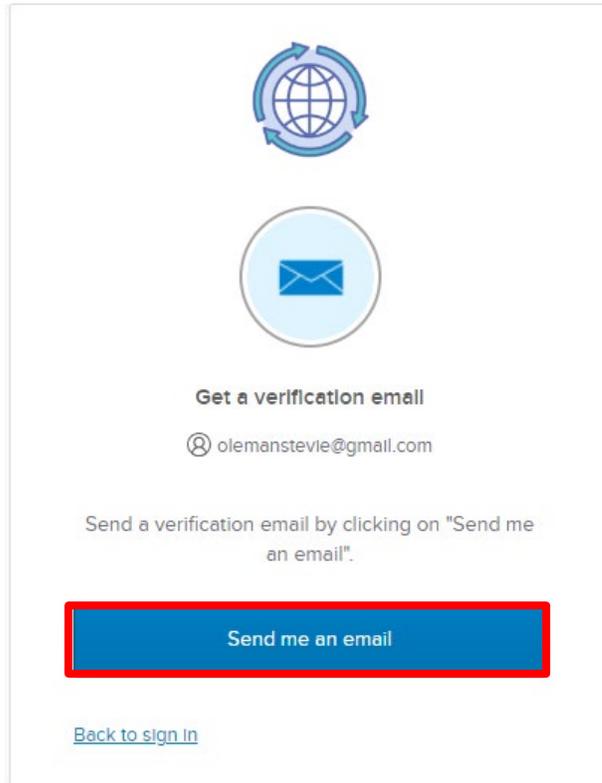
Password

Verify

[Forgot password?](#)

[Back to sign in](#)

HOW TO LOG IN or RESET YOUR PASSWORD (cont'd)







Get a verification email

 olemanstevie@gmail.com

Send a verification email by clicking on "Send me an email".

Send me an email

[Back to sign in](#)

6. Click **Send me an email**.

7. The system will send an email to the email address entered with instructions on how to create a new password.

8. Log in to your email account to retrieve the email with instructions. (Remember to check your Junk/SPAM folder if necessary. For Gmail account holders, the email may be in your **Promotions** folder)

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